

CANTINA CARAVAN TERMS & CONDITIONS

LAST UPDATED: 9-27-23

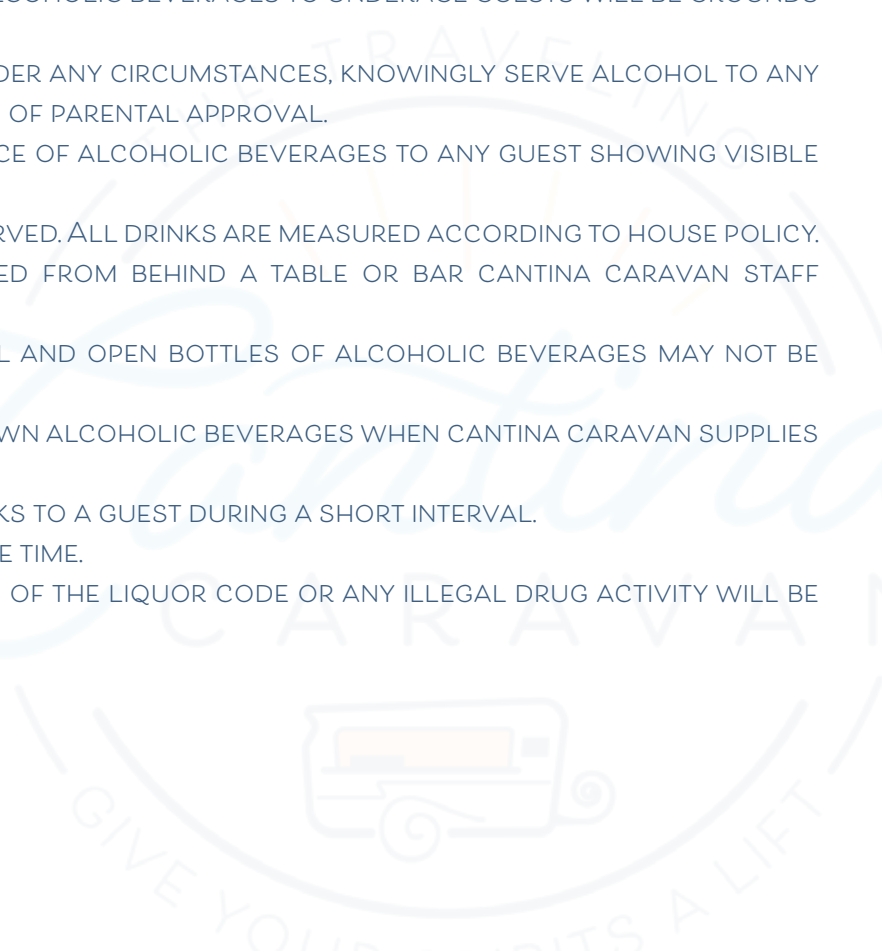
- » CANTINA CARAVAN REQUIRES ONE (1) BARTENDER FOR EVERY 75 GUESTS.
- » THE CANTINA CARAVAN STAFF WILL ARRIVE AT YOUR VENUE 45 MINUTES TO 2 HOURS BEFORE START TIME.
- » DEPENDING ON THE SIZE OF YOUR EVENT, PLAN ON 30-90 MINUTES FOR CLEAN-UP.
- » TO ENSURE PROPER SERVICE, IT IS RECOMMENDED THAT CLIENTS INFORM CANTINA CARAVAN STAFF WHAT ALCOHOL AND MIXERS WILL BE SERVED AT THE EVENT AND IN WHAT QUANTITIES.
- » BLACK LINENS WILL BE USED AT THE BAR UNLESS OTHERWISE STATED.
- » BARTENDERS WILL SET UP/BREAK DOWN BARS.
- » NO GUESTS OR CLIENTS WILL ASSIST BEHIND THE BAR.
- » BARTENDERS WILL PUT OUT TIP JARS UNLESS REQUESTED OTHERWISE.

BAR SERVICE POLICIES

CANTINA CARAVAN IS COMMITTED TO THE RESPONSIBLE SERVICE AND CONSUMERS OF ALCOHOLIC BEVERAGES. WE ARE ALSO COMMITTED TO ACTIONS THAT WILL HELP REDUCE INCIDENTS INVOLVING ALCOHOL.

OUR STAFF MUST ADHERE TO THE FOLLOWING

- » NO STAFF MEMBER WILL SERVE AN ALCOHOLIC BEVERAGE TO ANY PERSON UNDER 21 YEARS OF AGE OR TO ANY PERSON WHO IS VISIBLY INTOXICATED.
- » IN ORDER TO BE SERVED AN ALCOHOLIC BEVERAGE, ANY GUEST WHO IS APPARENTLY UNDER 35 YEARS OF AGE IS REQUIRED TO PRESENT DOCUMENTATION THAT SHOWS HIM OR HER TO BE 21 YEARS OR OLDER.
- » ACCEPTABLE IDENTIFICATION DOCUMENTATIONS ARE A DRIVER'S LICENSE, STATE ID, US MILITARY ID, PASSPORT, AND PASSPORT CARD.
- » UNDERAGE DRINKERS OR PERSONS PASSING ALCOHOLIC BEVERAGES TO UNDERAGE GUESTS WILL BE GROUNDS FOR IMMEDIATE DISMISSAL.
- » CANTINA CARAVAN PERSONNEL WILL NOT, UNDER ANY CIRCUMSTANCES, KNOWINGLY SERVE ALCOHOL TO ANY PERSON UNDER 21 YEARS OF AGE, REGARDLESS OF PARENTAL APPROVAL.
- » CANTINA CARAVAN STAFF WILL REFUSE SERVICE OF ALCOHOLIC BEVERAGES TO ANY GUEST SHOWING VISIBLE SIGNS OF INTOXICATION.
- » NO "SHOTS," "ROCKS" OR "DOUBLES," WILL BE SERVED. ALL DRINKS ARE MEASURED ACCORDING TO HOUSE POLICY.
- » ALL ALCOHOLIC BEVERAGES MUST BE SERVED FROM BEHIND A TABLE OR BAR CANTINA CARAVAN STAFF MEMBERS.
- » GUESTS MAY NOT POUR THEIR OWN ALCOHOL AND OPEN BOTTLES OF ALCOHOLIC BEVERAGES MAY NOT BE PLACED ON TABLES.
- » GUESTS ARE NOT PERMITTED TO BRING THEIR OWN ALCOHOLIC BEVERAGES WHEN CANTINA CARAVAN SUPPLIES THE ALCOHOL.
- » NO STAFF MEMBER WILL SERVE SEVERAL DRINKS TO A GUEST DURING A SHORT INTERVAL.
- » GUESTS ARE ONLY SERVED TWO DRINKS AT ONE TIME.
- » ALL EMPLOYEES RECOGNIZE THAT VIOLATIONS OF THE LIQUOR CODE OR ANY ILLEGAL DRUG ACTIVITY WILL BE GROUNDS FOR IMMEDIATE DISMISSAL.



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RETAINER AND CANCELLATION POLICY

- » A RETAINER OF 50% OF THE TOTAL INVOICE IS DUE WITH A SIGNED AND RETURNED INVOICE UNLESS OTHERWISE STATED. AN EVENT IS NOT CONSIDERED BOOKED UNTIL WE HAVE RECEIVED YOUR RETAINER, AND THE RETAINER AMOUNT WILL BE CREDITED TO THE FINAL AMOUNT DUE.
- » THE RETAINER IS NON-REFUNDABLE. IF THE BOOKED EVENT IS CANCELED, WE WILL APPLY THE AMOUNT OF THE APPLICABLE RETAINER TO A FUTURE EVENT WITHIN ONE CALENDAR YEAR OF THE EVENT DATE. IF THE EVENT IS CANCELED MORE THAN ONCE, CANTINA CARAVAN HAS THE RIGHT TO CANCEL AND WILL RETAIN THE AMOUNTS BELOW BASED ON THE EVENT DATE.
- » A RETAINER OF 50% OF THE ESTIMATED TOTAL IS DUE WITH A SIGNED AND RETURNED INVOICE UNLESS OTHERWISE STATED. IN THE EVENT THE SCHEDULED EVENT IS CANCELED, CANTINA CARAVAN WILL RETAIN THE FOLLOWING:
 - » MORE THAN 90 DAYS PRIOR TO THE EVENT: NO FEE, BUT RETAINER IS WITHHELD.
 - » LESS THAN 89 DAYS AND 31 DAYS PRIOR TO THE EVENT: 50% OF THE ORIGINAL ESTIMATED TOTAL.
 - » BETWEEN 30 DAYS TO 14 DAYS PRIOR TO THE EVENT: 75% OF THE ORIGINAL ESTIMATED TOTAL (14 DAYS TO EVENT DATE: NO REFUND).

BAD WEATHER POLICY

- » UNFORTUNATELY, DUE TO OUR ADVANCED BOOKING MODEL, WE CAN NOT ACCOMMODATE RAIN DATES. THE CLIENT IS RESPONSIBLE FOR THE TENT COVER OF THE BAR IN THE EVENT OF INCLEMENT WEATHER. WE ARE HAPPY TO WORK WITH YOUR TENT VENDOR TO FIND THE APPROPRIATE SIZE TENT FOR YOUR EVENT.

TRAILER POLICIES

- » THE TRAILER/BAR MUST BE POSITIONED ON A FLAT SURFACE (GRASS AND TURF IS ACCEPTABLE AS LONG AS IT IS FLAT). ONCE THE TRAILER IS PLACED, IT CAN NOT BE MOVED TO ANOTHER LOCATION UNLESS DISCUSSED WITH CANTINA CARAVAN TEAM. EXTRA DELIVERY FEES WILL BE ADDED IF MOVED WITHOUT APPROVAL FROM CANTINA CARAVAN.
- » WE NEED ADEQUATE PARKING, LOADING AND ACCESS TO YOUR EVENT.
- » WITH A SECURED RETAINER, THE CLIENT MUST PROVIDE A SITE MAP OR IMAGES OF WHERE THE TRAILER RENTAL WILL BE LOCATED.
- » CANTINA CARAVAN HAS THE RIGHT TO DO A SITE WALK-THROUGH AND DETERMINE THE FINAL RENTAL LOCATION. WE WILL NOT DRIVE ON SOFT GRASS OR CEREMONY GROUNDS AND CANNOT DRIVE ANY OF OUR RENTALS OVER A CURB.

PAYMENTS

- » PAYMENT MUST BE MADE TO THE CANTINA CARAVAN. PLEASE PREARRANGE PAYMENT.
- » PAYMENT CAN BE CREDIT/DEBIT, CHECK, PAYPAL, OR CASH. WE OFFER A 5% DISCOUNT IF YOU CHOOSE TO PAY BY CHECK.
- » THE INVOICE TOTAL MUST BE PAID IN FULL FOURTEEN (14) DAYS BEFORE THE EVENT DATE, OR SERVICES ARE SUBJECT TO CANCELLATION.
- » PAYMENT ADDRESS: 15944 MIDWAY RD, ADDISON, TX 75001.

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FINAL PAYMENT

- » BALANCE IS DUE FOURTEEN (14) DAYS BEFORE THE DATE OF THE EVENT UNLESS OTHERWISE STATED.
- » IF ADDITIONAL CHARGES ARE INCURRED DURING THE EVENT, CANTINA CARAVAN WILL BILL YOU AT THE CONCLUSION OF THE EVENT.
- » PAYMENT FOR ADDITIONAL CHARGES MUST BE SECURED WITH A CREDIT CARD.

OUTSIDE BEVERAGES

- » OUTSIDE BEVERAGES ARE DEFINED AS ALCOHOLIC BEVERAGES NOT BROUGHT IN OR UNDER THE CONTROL OF CANTINA CARAVAN AND ITS STAFF UNLESS CANTINA CARAVAN IS PROVIDING BARTENDER STAFFING ONLY.
- » ALCOHOLIC BEVERAGES BROUGHT IN BY THE CLIENT OR A GUEST OF THE CLIENT IS NOT PERMITTED.
- » CLIENT OR GUEST MUST REMOVE OR DISPOSE OF BEVERAGE(S) IMMEDIATELY. IF OUTSIDE ALCOHOLIC BEVERAGE(S) CONTINUE TO BE ON-PREMISE, CANTINA CARAVAN RESERVES THE RIGHT TO CEASE ALCOHOL SERVICE. ONCE SERVICE IS CEASED, THE CLIENT FORFEITS ALL PAYMENTS AND DEPOSITS.

GUARANTEED ATTENDANCE

- » THE FINAL GUEST COUNT FOR AN EVENT IS THE GUARANTEED NUMBER OF GUESTS AND MUST BE RECEIVED TWO (2) WEEKS BEFORE THE EVENT.
- » IF ATTENDANCE IS 10% MORE THAN THE GUARANTEED NUMBER, WE WILL MAKE EVERY EFFORT TO ACCOMMODATE YOUR GROUP. HOWEVER, WE CANNOT GUARANTEE THE AVAILABILITY OF ADDITIONAL ITEMS AS SPECIFIED IN THE ORIGINAL ORDER AND WILL SUBSTITUTE ACCORDINGLY. ADDITIONAL CHARGES MAY INCUR FOR EXTRA GUESTS AND AFTER SEVEN (7) DAYS BEFORE THE EVENT, THE GUEST COUNT IS NOT SUBJECT TO REDUCTION AS THE EVENT PRICING HAS BEEN NEGOTIATED IN RELIANCE ON THE FINAL GUEST COUNT PROVIDED BY THE CLIENT. SHOULD THE FINAL GUEST COUNT BE REDUCED BY 20%, PRICING SHALL BE SUBJECT TO AN INCREASE.

PRODUCT AVAILABILITY

- » CANTINA CARAVAN WILL DO THE VERY BEST TO ENSURE WE DO NOT RUN OUT OF PRODUCTS FOR AN EVENT.
- » HOSTED BARS DO NOT MEAN UNLIMITED SELECTION AND AVAILABILITY. IN THE EVENT OF A PRODUCT BEING COMPLETELY CONSUMED, CANTINA CARAVAN WILL HAVE ADEQUATE AMOUNTS OF OTHER PRODUCTS AVAILABLE.

ADJUSTMENTS

- » THE CLIENT SHALL NOTIFY CANTINA CARAVAN OF ANY MODIFICATIONS MADE TO THIS AGREEMENT NO LATER THAN FOURTEEN (14) DAYS BEFORE THE SCHEDULED DATE OF THE EVENT.
- » ANY LATE REQUESTS FOR MODIFICATIONS TO THIS AGREEMENT WILL BE SUBJECT TO THE SOLE DISCRETION OF CANTINA CARAVAN INCLUDING ALCOHOL SELECTIONS.



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UNDER AGE DRINKING AND VISIBLE INTOXICATION

- » CANTINA CARAVAN RESERVES THE RIGHT TO CARD AND/OR REFUSE ALCOHOL SERVICE AT ANY EVENT. PLEASE ADVISE YOUR GUESTS THAT IF THEY APPEAR TO BE UNDER THE AGE OF 35, THEY MAY BE ASKED TO PROVIDE THE PROPER IDENTIFICATION REQUIRED FOR PROOF OF THE LEGAL DRINKING AGE. WE RESERVE THE RIGHT TO CEASE BAR SERVICE AT ANY TIME DUE TO UNDERAGE DRINKING (UNDER 21), WITH NO REFUND OF DEPOSIT OR AMOUNTS PAID, REGARDLESS OF STATE LAWS ALLOWING MINORS (UNDER 21) TO CONSUME ALCOHOLIC BEVERAGES IN THE PRESENCE OF PARENTS OR LEGAL GUARDIANS.
- » CANTINA CARAVAN ALSO RESERVES THE RIGHT TO DISCONTINUE ALCOHOL SERVICE TO INDIVIDUALS WHO IN OUR OPINION, ARE VISIBLY INTOXICATED. CANTINA CARAVAN WILL MAKE EVERY EFFORT TO BE TACTFUL AND RESPECTFUL WHEN CUTTING OFF GUESTS. YOUR SUPPORT AS A CLIENT AND HOST IN THESE MATTERS IS ASSUMED. IF ALL EFFORTS TO DISCONTINUE ALCOHOL SERVICE FAIL, THE CLIENT ACKNOWLEDGES THAT CANTINA CARAVAN WILL INVOLVE LAW ENFORCEMENT SHOULD INTOXICATED GUESTS THREATEN THE SAFETY OF THE PUBLIC OR TO THEMSELVES. ONCE SERVICE IS CEASED, CLIENT FORFEITS ALL PAYMENTS AND DEPOSITS.

SAFETY

- » CLIENT SHALL TAKE ALL NECESSARY PRECAUTIONS FOR THE SAFETY OF AND PREVENTION OF DAMAGE TO PROPERTY ON OR ADJACENT TO THE EVENT SITE.
- » CLIENT SHALL TAKE ALL NECESSARY PRECAUTIONS FOR THE SAFETY OF AND PREVENTION OF INJURIES TO PERSONS, INCLUDING CLIENT'S EMPLOYEES, CANTINA CARAVAN EMPLOYEES, AND THIRD-PERSONS, ON OR ADJACENT TO THE EVENT SITE.

INDEMNITY

- » CLIENT AGREES TO INDEMNIFY AND HOLD HARMLESS CANTINA CARAVAN FROM ANY AND ALL LIABILITY RESULTING FROM THE NEGLIGENCE OF CLIENT'S SERVANTS, REPRESENTATIVES, EMPLOYEES, PATRONS, AND GUESTS.
- » CLIENT HEREBY AGREES THAT CANTINA CARAVAN SHALL LIMIT ITS LIABILITY TO THE DIRECT ACTS OF AND/OR OMISSIONS OF ITS AGENTS, SERVANTS, REPRESENTATIVES, AND EMPLOYEES WHILE IN THE COURSE AND SCOPE OF THEIR EMPLOYMENT.

FORCE MAJEURE (GREATER FORCE)

- » EVENT EXECUTION BY CANTINA CARAVAN MAY BE EXCUSED BY THE OCCURRENCE OF EVENTS BEYOND THE CONTROL OF THE PARTIES, INCLUDING UNAVOIDABLE TRAVEL INTERRUPTIONS, FLOOD OR OTHER WEATHER-RELATED EMERGENCIES OR DISASTERS, FIRES, STRIKES, LABOR AND EMPLOYMENT DISPUTES, TERRORISM, EPIDEMIC OR PANDEMIC, PROVIDED THAT CANTINA CARAVAN PROVIDES NOTICE TO THE OTHERS AS SOON AS REASONABLY POSSIBLE AFTER THE OCCURRENCE OF A FORCE MAJEURE EVENT.
- » UPON THE DECLARATION OF A FORCE MAJEURE EVENT, CANTINA CARAVAN SHALL NOT BEAR LIABILITY. THE PARTIES AGREE TO WORK TOGETHER IN GOOD FAITH TO DISCUSS ALTERNATIVE DATES FOR THE EVENT.

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I HAVE ACKNOWLEDGED THAT I, (THE CLIENT) HAVE READ AND AGREE TO THE TERMS & CONDITIONS SET FORTH FROM CANTINA CARAVAN.

CLIENT PRINT

DATE

CLIENT SIGNATURE

DATE

CANTINA CARAVAN SIGN

DATE

